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OPEN MEETING AGENDA ITEM ARIZONA CORPORATION COMMISSION.

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: (

Fax: (

Priority: Respond Within Five Days

Opinion

No. 2011

- 100187

Date: 10/19/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Nancy

Henkel

Account Name:

Nancy Henkel

Home:

Street:

Work: CBR:

City:

Scottsdale

<u>ODI (</u>

State:

ΑZ

Zip: 85255

<u>is:</u>

Utility Company.

Southwest Gas Corporation

Division:

Gas

Contact Name:

Contact Phone:

Nature of Complaint:

Consumer against rate increase in these bad financial times.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

End of Comments

Date Completed: 10/19/2011

Opinion No. 2011 - 100187

Arizona Corporation Commission

DOCKETED

OCT 2 0 2011

DOCKETED BY

88KD

AZ CORP COMMISSION